

10 Working in Partnership Policy

10.3 Parent Code of Conduct

Alongside associated procedures in 10.1 to 10.3, this policy was adopted by You and Me on the 8th December 2025 by the Committee.

At You and Me Pre-School, we seek to build effective partnerships with parents and carers and the wider pre-school community. We acknowledge that parents and carers are a child's first educator and together we endeavour to model good working relationships which benefit the children that attend.

As partners, our parents will understand the importance of a good working relationship to equip children with the necessary skills for adulthood. For these reasons we continue to welcome and encourage parents and carers to participate fully in the life of our pre-school.

The purpose of this document is to provide a reminder to all parents, carers and visitors to our pre-school about the expected conduct. This is so we can continue to flourish, progress and achieve in an atmosphere of mutual understanding.

Guidance

We expect parents, carers and visitors to:

- Respect and model the caring ethos of our pre-school whenever on the setting's premises or when communicating directly with the pre-school.
- Understand that pre-school staff and parents need to work together for the benefit of all.
- Demonstrate that all members of the pre-school community should be treated with tolerance and respect and therefore set a good example in their own speech, conduct and behaviour.
- Seek to clarify a child's version of events with the pre-school's view to bring about a peaceful solution to any issue.
- Approach a member of the Pre-School Management Team to help resolve any issues or concern.
- In order to support a peaceful and safe pre-school environment, the pre-school cannot tolerate parents, carers and visitors exhibiting the following:
 - Attempts to gain entry to any part of the pre-school in disregard of procedure or without permission and appropriate supervision.
 - Disruptive behaviour which interferes or threatens to interfere with the operation of the setting.

- Using loud/or offensive language, swearing, cursing, using profane language or displaying temper.
- Threatening to do actual bodily harm to a member of pre-school staff, Trustee, visitor, fellow parent/carer or child regardless of whether the behaviour constitutes a criminal offence.
- Damaging or destroying pre-school property.
- The use of physical aggression towards another adult or child. This includes physical punishment against your own child on pre-school premises.
- Abusive, persistent or threatening emails or text/voicemail/phone messages or other written communication.
- Defamatory, offensive, or derogatory comments regarding the pre-school or any of the children/parents/staff at the pre-school on social media.
- Approaching someone else's child to discuss or chastise them because of the actions of this child towards their own child. (Such an approach to a child may be seen to be an assault on that child and may have legal consequences).
- Smoking and consumption of alcohol or other drugs whilst on pre-school property.
- Dogs are not to be brought onto site (other than Guide Dogs)
- Any concerns that you may have about the pre-school must be made through the appropriate channels by speaking to the child's key person, the Manager, the Business Manager or the Chair of Trustees, so they can be dealt with fairly, appropriately, and effectively for all concerned.

Should any of the above behaviour occur on pre-school premises, the parent/carer will be asked to leave the premises voluntarily. Failing this the pre-school may feel it is necessary to contact the appropriate authorities and if necessary, even ban the offending adult from entering the pre-school premises.

We trust that parents and carers will assist our pre-school with the implementation of this code of conduct and we thank you for your continuing support.

Inappropriate Use Of Social Media

Social media websites are being used increasingly to fuel campaigns and complaints against schools or to share inappropriate information e.g. making allegations or accusations or sharing false news. You and Me Pre-School considers the use of social media websites or apps in this way as unacceptable and not in the best interests of the children or the pre-school community. Any concerns you may have must be made through the appropriate channels by speaking to the child's key person, the Manager or Business Manager so they can be dealt with fairly, appropriately and effectively for all concerned.

If any parent/carer of a child/ren being educated at You and Me Pre-School is found to be posting libellous or defamatory comments on social media, they will be reported to the appropriate 'report abuse' section of the network site. All social network sites have clear rules about the content which can be posted on the site and they provide robust mechanisms to report content or activity which breaches this. The pre-school will also expect that any parent/carer or pupil removes such comments immediately.

In serious cases the pre-school will also consider its legal options to deal with any such misuse of social networking and other sites. Additionally, and perhaps more importantly is the issue of cyber bullying and the use by a parent/carer to publicly humiliate another by inappropriate social network entry. We will take and deal with this as a serious incident of bullying.

We expect that parents and carers make all persons responsible for collecting children from the pre-school aware of this policy.